



# Admin

## Seamless Journey Platform<sup>®</sup>

The **Admin** application provides flexibility and control to users, enabling them to configure and manage biometric touchpoints, users, system parameters, business rules, workflows and applications.

### Main Features



#### Site Management

Fully manage all biometric touchpoints. Enables users to adapt the operation by viewing touchpoints status and details, by updating the touchpoint workflow and enabling/disabling touchpoints



#### System Configuration

Users can update the workflow's eligibility criteria and business rules, update touchpoint messages to travelers and manage questionnaires, giving the stakeholder the maximum control of the passenger flow



#### Operation Metrics

Configurable Dashboards with key performance metrics are displayed giving operation managers an overview of the seamless ecosystem, supporting data driven decision making.



#### Operation Alerts

Alerts are triggered to support the operation, such as when consumables on a touchpoint are low or a device becomes unavailable



#### User Management

Enables administrators to create, update and delete user accounts, assigning specific roles and permissions controlling the user access level



#### Audit Trail

The system enables users to consult all the events performed by system, such as user updates or update of business rules. Users can review the details of a past biometric interaction ensuring traceability of the system decisions

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