



Inspector

Seamless Journey Platform®

Monitoring and exceptions handler

Full control and real-time supervision of self-service passenger processing touchpoints

Inspector is a monitoring tool supporting self-service traveller processes, allowing border officers and travel staff to observe, supervise and take actions during the traveller clearance processes. It enables effective on-site supervision of traveller authentication processes, offering live and real-time information on the traveller biometric and biographic data, flight details, risk profile, travel document authenticity, biometric match details, among others.

Combined with Vision-Box self-service touchpoints, Inspector is an essential tool that supports the officers in their daily mission of guaranteeing process security and high throughput at each step of the passenger journey.

Main Features



Alarm notifications

Real-time notifications on exceptions detected during the transaction, such as travel document validation issues, presentation attack detection, failed biometric matching, tailgating or multiple faces detected.



Travel Document validation

Display travel document data and detailed results of the optical and electronic validation.



Biometric capture and matching

Overview of the captured biometrics, liveness validation, quality control and matching process results, for both face and fingerprint modalities.



User-centered approach

Intuitive design, with clarity and easy to read information, images video feed and alerts. Possibility of immediate action on exceptions. Mobile ready, with Windows, Android and IOS support.



Real-time monitoring

Display of CCTV live stream and real-time overview of touchpoint interactions. Immediate passenger biographic and biometric, document and background checks data.



Modular Design

Modular components highly flexible and adaptable. Each module is independent, it can be replaced or upgraded to meet client needs. Double monitor support, use it as extended touchpoint view or passenger details view